

MILANZI TSHEPO

QA/Software Tester

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Profile

I am a QA Tester with 3 years of experience in testing web and service-based applications. I do both manual and automation testing. I am good at creating and maintaining test frameworks and test plans and test cases. I know a lot about the software development life cycle and the testing life cycle. I have done testing and regression testing and API testing. I work well with teams and I am good, at talking to people and making sure our software is good. I like to find solutions to problems. I am committed to delivering software that works well and is high quality. I am a QA Tester who is focused on quality. I want to make sure that our software is reliable.

Education

EUROPE UNIVERSITY

Agile Software Testing,
Database Management System

High School / Matric – Mokgome

Matric/Grade 12

TRICENTIS SCHOOL

SAP | automation | software testing

Certifications

- **Diploma in Software Testing– Coursera:** Completed comprehensive training in manual testing, software testing methodologies, test case design, defect reporting, SDLC, STLC, regression testing, and quality assurance principles.
- **Diploma in Software Engineering – European Open University:** Gained foundational knowledge in software development, software engineering principles, system design, programming concepts, and the Software Development Life Cycle (SDLC).

Technical Skills and Tools

Languages: Java, JavaScript, SQL

Web Technologies: HTML5, CSS3,

Tools & Platforms: Selenium, Java, JMeter, Postman, Azure DevOps, Jira, Playwright, JavaScript (Typescript)

Relevant concepts: OOP, test analysis, DBMS, git, GitHub, black-box, SQL server, MySQL, zephyr, IntelliJ, vsc, typescript, CSS, html, junit, Maven

Skills

- Automation Testing
- Manual Testing
- API Testing
- Performance Testing

WORK EXPERIENCE

QUALITY ASSURANCE TESTER/ Mampho (Pty) Ltd:

Duration: May 2021 – Mar 2025

- Created and maintained functional test cases and conducted end-to end testing, tracked defects using tools JIRA, and collaborated closely with development teams for resolution.
- Designed and implemented a robust Selenium Test Automation Framework using TestNG to enable scalable, maintainable, and reusable test scripts. Led the development and upkeep of regression test suites, executed end-to-end automation for web and mobile applications using Appium, and seamlessly integrated automated testing into agile sprint cycles to enhance continuous delivery and quality assurance.
- Performed API smoke testing using Postman to validate request and response integrity prior to importing collections into JMeter for load and stress testing. Utilized JMeter to assess system performance under peak usage conditions, focusing on critical components such as payment gateways and trip planning platforms to ensure reliability, scalability, and optimal user experience.
- Utilized Dynatrace to monitor resource usage, server performance under load, analyze CPU/memory usage, and detect bottlenecks for performance optimization.
- Integrated automation tests into CI/CD pipelines using Jenkins, setting up test execution as part of the build process enabling, and ensuring rapid feedback to the development team